



January 10, 2022

Dear Valued Member:

Our Roxbury (Nubian Square) branch experienced flooding and has been closed for repair and remediation. **We expect the branch will open in the Spring 2022, at 2343 Washington Street, Roxbury, MA 02119.**

We truly appreciate your patience over the past few months while we experienced delays due to construction, the COVID-19 pandemic, and changes to in-person branch services to protect the health and safety of our employees and customers. Our Grove Hall branch staff is available to serve you. Here are other ways you can continue to bank with us conveniently:

1. You can use our Grove Hall Branch located at 648 Warren St, Dorchester, MA 02121 (1.6 miles from our Roxbury branch) for your banking needs.
2. You can access your funds through online banking using funds transfer, or deposit checks using mobile deposit simply by taking a picture of your check. Simply enroll at [www.oneunited.com/mobile](http://www.oneunited.com/mobile).
3. You can make deposits or withdrawals surcharge free at our Grove Hall ATM 24/7 (1.6 miles from our Roxbury branch) or make withdrawals surcharge free from Money Pass ATMs including Walgreens at 2275 Washington Street, Roxbury, MA 02119 (150 feet from our Roxbury branch) or check [www.oneunited.com/locations](http://www.oneunited.com/locations) for locations near you.
4. You can add cash to your checking account (reload) using your debit card at 90,000 locations nationwide with our new **Cash to Your Card** service. Funds are available in 20 minutes. This service, through Green Dot, is available at Walmart, 7 Eleven, Walgreens and various merchants. Retail service fees and limits apply.<sup>1</sup> OneUnited Bank does not charge a reload fee. Visit [www.oneunited.com/cashtoyourcard](http://www.oneunited.com/cashtoyourcard) for details.
5. If you would like to access a safe deposit box at our Roxbury branch, simply contact us for an appointment.

We thank you for your business and appreciate your patience. If you have questions, please feel free to contact us at 1-877-ONE-UNITED (877-663-8648) or visit [www.oneunited.com](http://www.oneunited.com).

Sincerely,

A handwritten signature in black ink that reads "Teri Williams".

Teri Williams  
President & Chief Operating Officer



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<sup>1</sup>Active card required. The retail service fee for Reload @ The Register is \$4.95. The retail service fee for Walmart Rapid Reload is \$3.74. The retail service fee for MoneyPak is \$5.95. Deposit and balance limits apply. OneUnited Bank does not charge a reload fee.